

May 27, 2015

To our valued General Stevedoring (GSD) customers:

In the past weeks there has been an unusual surge in vessel arrivals at the South Harbor (SH) due to congestion at Harbour Centre with vessels waiting at anchor for 30 days, to berth.

From a daily average of 2 vessels at berth in SH, we now have 5 which is beyond the design capacity. This has placed undue stress on resources at the Terminal and is affecting operational efficiency.

Much as we want to service all vessels, SH cannot be simply flexed to accommodate the demand which has moved to Harbour Centre for the past couple of years and at an instant opt to discharge at SH.

We need to work vessels at berth continuously shift by shift, and will have to manage the vessels according to the resources at the SH, required for the volume that has been traditionally handled.

During berth application meetings, our operations officer will discuss with you the availability of berths, manpower resource, stacking area and safety conditions that need to be complied with. It will then be your decision to avail of the assigned berth schedule, work program set and resources deployed. Otherwise, you may opt for an alternative port if the cargo needs to be immediately discharged, to avoid delays in receiving your cargo.

We trust you appreciate our position on this matter as our intent is to ensure that the flow of operations at SH is safely and effectively managed, and to prevent gridlock at the Terminal.

Thank you.